

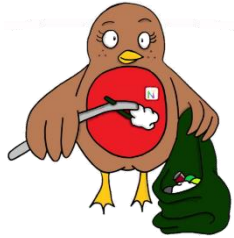


Nythe Primary School
Parental and Visitor Behaviour Policy

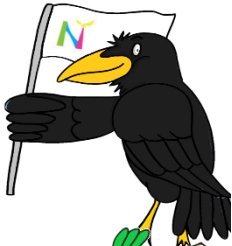
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At Nythe Primary School, we expect all parents and visitors to act as role models, showing the behaviour that we expect from our children. The values that we expect to be demonstrated are shared through our school mascots:



Responsible Robin: I am a responsible citizen.



Respectful Raven: I am respectful of others.



Persistent Peacock: I never give up.



Safe Sparrow: I keep myself and others safe.



Friendly Falcon: I am a good friend.



Confident Cuckoo: I embrace change.

Our school has zero tolerance of violence, threatening behaviour or abuse to ensure all members of the school community, and all visitors to the school, can be confident that they are operating within a safe environment. Violence, threatening behaviour and abuse will not be tolerated. All members of the school community have a right to expect that their school is a safe place. There is no place for violence, threatening behaviour or abuse in schools.

Statement of Principles

We encourage close links with parents and the community and believe that everyone benefits when the relationship between home and school is a positive one.

The vast majority of parents, carers and others visiting our school are keen to work with us and are supportive of the school. However, on rare occasions when conflict occurs, this can result in aggression, verbal and or physical abuse towards members of staff or the wider school community.

We expect members of staff to behave professionally in these difficult situations and attempt to diffuse the situation where possible, seeking the involvement as appropriate of other colleagues. However, all members of staff have the right to work without fear of violence and abuse.

We expect parents and other visitors to behave in a respectful manner. This policy outlines the steps that will be taken where behaviour is unacceptable.

Types of behaviour that are considered serious and unacceptable and will not be tolerated:

- shouting at members of the school community, either in person or over the telephone, or sending aggressive messages and emails
- the use of aggressive hand gestures
- verbal threats or physically threatening behaviour
- making malicious comments about staff, pupils or parents, including online, particularly within earshot of pupils and other members of the school community
- swearing
- physical violence
- spitting
- breaching the school's security procedures
- damaging property

This is not an exhaustive list but seeks to provide illustrations of such behaviour.

Unacceptable behaviour may result in the police being informed of the incident.

Procedure to be followed

If a parent or visitor behaves in an unacceptable way towards a member of the school community, the Principal or appropriate senior staff will seek to resolve the situation through discussion and mediation. The parent or visitor will be warned that, should the behaviour continue, this may result in a ban from the school site. Where the behaviour continues, or in the case of an extreme act of violence, the parent or visitor may be banned by the Principal from the school premises for a period of time, subject to review. In imposing a ban, the following steps will be taken:

- 1) The parent or visitor will be informed, in writing, that they are banned from the school site, subject to review, and what will happen if the ban is breached (e.g. police involvement or an injunction application may follow).
- 2) Where an assault has led to a ban, a statement indicating that the matter has been reported to the local authority and the police will be included within the letter.
- 3) The Academy Committee and Excalibur Academies Trust will be informed of the ban.
- 4) Where appropriate, arrangements for pupils being delivered to and collected from the school gate will be clarified.